



Introducing PHH's new Custom Reporting tool

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PHH InterActive® continues to lead the fleet industry in developing innovative new technology tools based on client input. Clients told us their number one priority was a new, easy-to-use custom reporting capability.

PHH listened – and developed a breakthrough in web-based reporting tools: PHH InterActive® Custom Reporting.

This intuitive custom reporting capability was built with significant input from our Client Technology Advisory Board. In addition, 20 clients participated in beta testing, and their response to the final application has been enthusiastic. Clients that participated in the beta test expressed unanimous satisfaction with the new application, and rated the value a 4.6 on a scale of 1-5.

Some typical survey comments include:

- “PHH listened to what we said and built a reporting tool that meets our needs.”
- “On a scale of 1-10, this is a 20!”

The major features of Custom Reporting include:

- Step-by-step approach to building a custom report
- Ability to share custom reports with others in the organization
- Ability to preview custom reports before you run them
- A robust scheduling feature
- After custom reports are run, they appear on your home page and are easy to download

It's easy to get started with Custom Reporting – just log in to PHH InterActive and go to Billing and Reporting/Custom Reporting. You can also add Custom Reporting to your customized home page.

If you'd like to get an overview before you start, please call your PHH Account Team or check out the training video in the Learning Center in PHH InterActive.